



10200 David Taylor Drive
Charlotte, North Carolina 28262

Re: Warranty Parts Credit

To Whom It May Concern:

On March 12th, 2019, Electrolux Major Appliances terminated our agreement with 1st Source Servall. They are no longer an authorized Parts Distributor for Electrolux. We ask that you please utilize our authorized Parts Distributor network for all your appliance part needs.

As such, effective June 15th, 2019, Electrolux will no longer approve warranty credit for parts purchased from 1st Source Servall. Please be sure all warranty claims are submitted by June 15th, 2019 to receive credit.

Sincerely,

A handwritten signature in black ink, appearing to read "M. Webber", written over a light gray circular background.

Matt Webber, Director of Sales – Ownership Solutions
Electrolux Major Appliances, N.A.

